

WARNING: For correct operation & installation, it is essential to observe these instructions

WHOLE HOUSE WATER FILTRATION SYSTEM



Important Notice: Please remember to document your service schedule on page 20 of this booklet for easy reference and maintenance tracking. Your diligent record-keeping ensures timely and efficient maintenance, guaranteeing the longevity and optimal performance of your filtration system.

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INSTALLATION AND OPERATION MANUAL

AQUACO CUSTOMER SERVICE

Thank you for purchasing an AquaCo Whole House Water Filtration System. Your system is a proven performer manufactured from only quality materials and components and will give years of 'spring fresh' water free of impurities if maintained properly.

Caution: Do not use with water that is microbiologically unsafe or with water of unknown quality without adequate disinfection before or after the system.

The system is designed for mains (SYS-WH203-WAWF) supply but can be used in other situations. For other types of water supply please contact your local AquaCo stockist or call our AquaCo Customer Service Helpline.

The AquaCo filter systems cartridges need replacing regularly to maintain optimum performance. This is a simple procedure when following instructions. For cartridge replacements contact your nearest AquaCo stockist.

Customer Service Helpline 1300 70 1300 (Australia).

GUIDELINES AND WARNINGS

- Where **line pressure exceeds 480 kPa (70 psi)**, a **Pressure Limiting Valve (PLV)** must be installed. The housing must also be protected from **water hammer**.
- Use on a **cold-water line only** (maximum water temperature: **48 °C**). For installations above 48 °C, please contact us to confirm a suitable housing. Protect the housing from **freezing conditions**.
- **Do not install** the system in **direct sunlight**.
- **Only PTFE (Teflon) thread seal tape** is approved for use on all threaded connections. The use of liquid pipe sealants or thread seal compounds will **void the warranty**.
- For **point-of-entry installations**, an **approved dual check backflow prevention device** must be installed in accordance with **national plumbing product codes**.
- Do not use this system with water that is **microbiologically unsafe** or of **unknown quality** without adequate disinfection.
- This product must be installed in accordance with **local plumbing regulations** by a **licensed plumber**.

BEST PRACTICES FOR PLUMBERS

When connecting our Whole House Filtration Systems, always use PTFE plumbing tape and follow these guidelines for the number of turns:

- **18–20 turns** – Standard white tape (economy grade)
- **16 turns** – High-quality white tape
- **14 turns** – Grey tape (thicker / heavy-duty grade)

⚠ Important: Do not overtighten. Using too much tape or excessive torque may cause the filter head to split or crack.

ADDITIONAL INSTALLATION NOTES

A water filter system, like any mechanical product, has a finite service life and may eventually fail. In rare cases, failure may occur earlier than expected due to unforeseen circumstances.

To minimise the risk of property damage:

- **Regularly inspect the system for leaks, cracks, or signs of deterioration and replace components as necessary.**
- In applications where water leakage could cause damage, install a drain pan plumbed to an appropriate drain and/or use a leak detection device.
- If the property will be unattended for extended periods, the water supply to the system should be turned off.

INSTALLATION MUST BE CARRIED OUT BY A LICENSED PLUMBER. ANY FAULTY OPERATION OR DAMAGE CAUSED BY UNQUALIFIED PERSONNEL WILL VOID WARRANTY COVERAGE.

INSTALLATION

BEFORE INSTALLATION

PROFESSIONAL INSTALLATION REQUIRED

Installation requires shutting water off to home, cutting home water supply pipe and using a welding torch to add piping and fittings. Specialized tools and skills are required. Not a do-it-yourself type of project.

POSITIONING YOUR FILTRATION SYSTEM

Choose a location where any water spillage will not cause damage. Make sure mounting position is solid so that the filter housing stays in position when changing filters. An isolation valve may be installed immediately prior to the filter to isolate the filter for changing the cartridge.

SYSTEM DIMENSIONS



Figure 1

INSTALL PRE-FILTRATION SYSTEM

1. Isolate water supply and relieve pressure by opening a downstream tap.
2. Cut pipe to suit length of required valve and housing installation.
3. Use approved brass, galv/poly plumbing fittings to suit existing pipework. The female threads on the housing will receive tapered male threads. Thread into housing head carefully as too much tape or overtightening may cause it to split. **Warning: Use PTFE thread seal tape on all connections. Use of pipe/thread sealants will void warranty.**
4. If using sweated fittings, allow enough time to cool before connecting to the housing.
5. Securely fix wall mount bracket/frame and pipework with suitable clips. Allow 150mm clearance on the sides and below the system for maintenance and services.
6. Flush debris from pipework.
7. Install filter cartridge as per cartridge replacement instructions (pg.7).

TYPICAL INSTALLATION

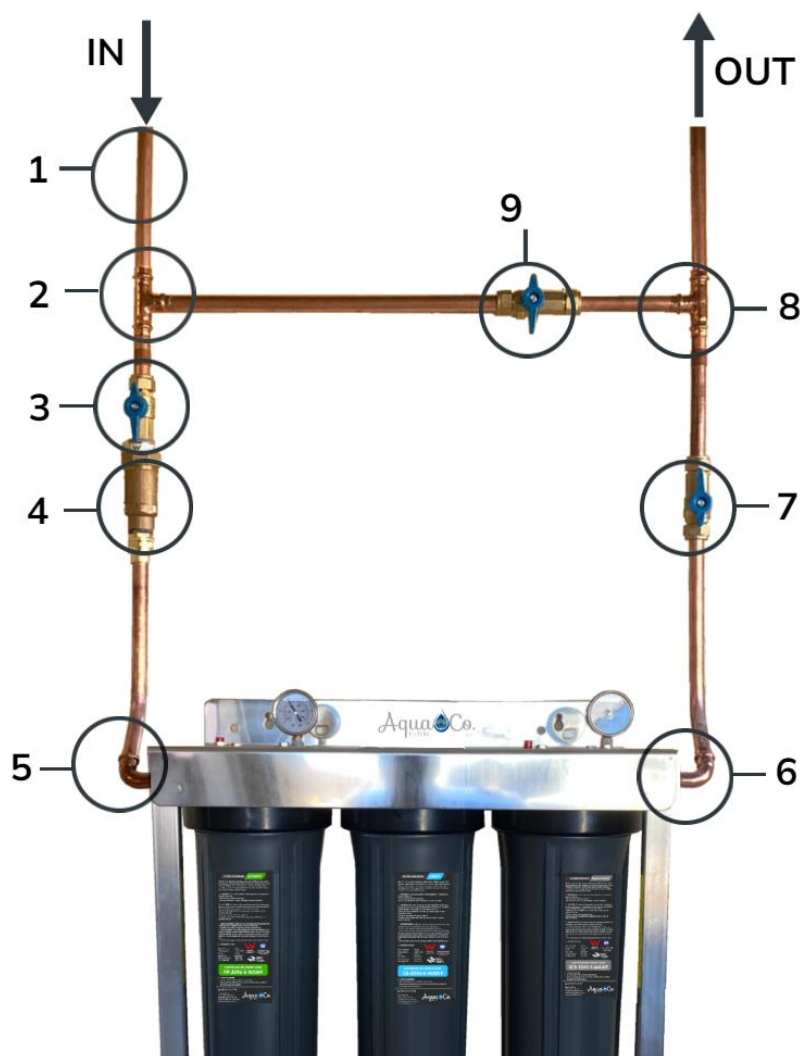
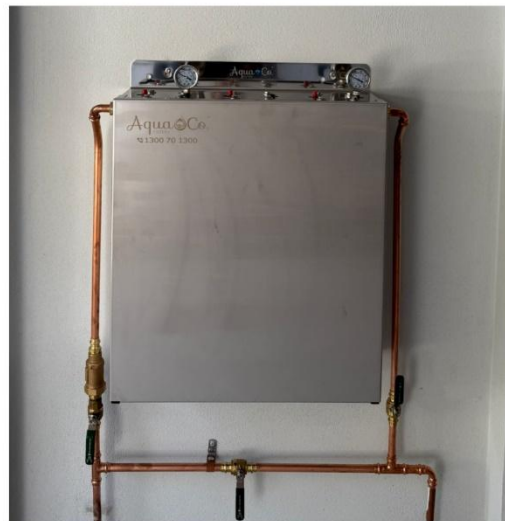


Figure 2

1. Inlet and Connecting Pipework (Not included)
2. Equal Tee (Not included)
3. Isolation Valve (Not included)
4. Backflow Prevention Valve (Not included)
5. 90 Degree Elbow (Not included)
6. 90 Degree Elbow (Not included)
7. Isolation Valve (Not included)
8. Equal Tee (Not included)
9. Bypass (Not included)

INSTALLATION IMAGES



SCAN QR CODE

An installation video can be accessed quickly via the QR code, using a device with a QR reader application.



CARTRIDGE INSTALLATION / REPLACEMENT GUIDE

To change the filter cartridge(s) please adhere to the following procedure:

1. Turn water supply off and relieve pressure by opening a downstream tap or pressing the red pressure relief button on the housing(s) (if fitted).
2. Unscrew the filter bowl(s). If difficult to undo, use the wrench provided. Remove old cartridge(s). We recommend replacing O-rings every 3 - 5 years to ensure a water tight seal, preventing any leaks.
3. Clean bowl(s) with soap and warm water and rinse thoroughly. Check O-Ring(s) for damage and if there is any, replace.
4. Check O-ring(s) lubrication and if necessary, apply a light coating of food grade silicone lubricant (or similar).
5. **Remove all packaging from new filter cartridge(s)** and insert into housing bowl(s) making sure cartridge(s) is properly seated over spigot in base of bowl(s). Remember to record the model no. of the cartridge(s) you use.
6. Hold bowl(s) upright while screwing onto head. Make certain that the spigot in the housing head(s) is located centrally to the cartridge(s) to make a good seal. Hand tighten bowl until firm. **DO NOT OVER TIGHTEN.**
7. Open downstream tap to allow air to be released and gently open water supply allowing all air to be purged.
8. Allow water to run for 2 minutes to flush the system.
9. Close down stream tap and check for leaks. Flush system for 10 minutes after any period of non-use more than 2 days. For a period of non-use of 2 weeks or more, it may be necessary to replace the cartridge.

NOTE: TO RUN UNFILTERED WATER TO THE HOUSE (WHEN GARDENING OR FILLING THE POOL), PLEASE CLOSE VALVES GOING IN AND OUT OF THE FILTER SYSTEM (#3 & #7) AND OPEN THE BYPASS (VALVE #9).

Important Notice: Please remember to document your service schedule on page 20 of this booklet for easy reference and maintenance tracking. Your diligent record-keeping ensures timely and efficient maintenance, guaranteeing the longevity and optimal performance of your filtration system.

SCAN QR CODE

A service video can be accessed quickly via the QR code, using a device with a QR reader application.



Figure 3

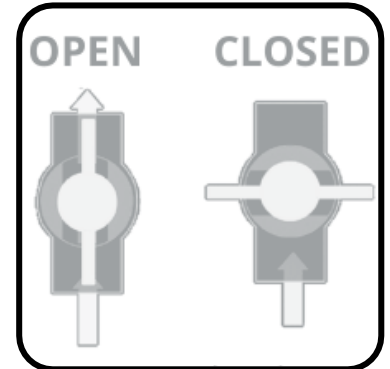
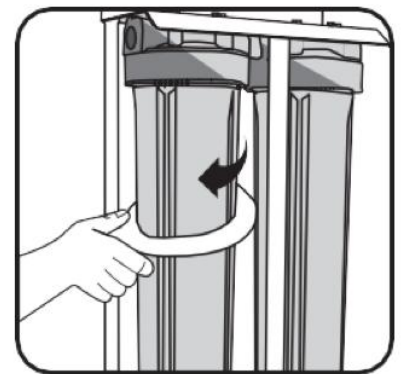


Figure 4



REPLACEMENT FILTERS

To maintain the high quality of the purified water the cartridge(s) need changing every 12-18 months (this is dependent on water quality and usage). You can obtain replacement cartridges from your local AquaCo stockist. To maintain performance and warranty use genuine AquaCo replacements.



REP-203PR-WAWF



REP-203SCD-WAWF

AquaCo[®] Disruptor[®] Replacement Filter

- For **mains supply**, the Disruptor[®] removes PFOA, PFOS, Chlorine, Taste, Odours, Heavy Metals (Copper, Lead...), and Chloramines.
- For **bore/rain water**, the Disruptor[®]BIO removes PFOA, PFOS, Chlorine, Taste, Odours, Heavy Metals (Copper, Lead...), Chloramines, Bacteria, Viruses, and Parasites.

REPLACEMENT PARTS AND COMPONENTS



Premium PFAS Replacement Filters

1st Stage: PP-2045-5-FOF-WAWF, Triple Gradient ScaleStop® Sediment Filter

Removes Suspended Particles, Sand, Dirt, Rust, Clay, Mud, Sand, and Silt.

2nd Stage: CB-2045-5-WAWF, Coconut Shell Activated Carbon Block

For chlorine, taste, odours and colour.

3rd Stage: AquaCo® Disruptor® Replacement Filter

*For **mains supply**, the Disruptor® removes PFOA, PFOS, Chlorine, Taste, Odours, Heavy Metals (Copper, Lead...), and Chloramines.*

**WORK FOR HARD WATER AND CITY WATER.*

*For **bore/rain water**, the Disruptor® BIO removes PFOA, PFOS, Chlorine, Taste, Odours, Heavy Metals (Copper, Lead...), Chloramines, Bacteria, Viruses, and Parasites.*

**WORK FOR HARD WATER, WELL WATER AND TANK WATER.*



Premium Replacement Filters

1st Stage: PP-2045-5-FOF-WAWF, Triple Gradient ScaleStop® Sediment Filter

For Scale build up reduction and removes Suspended Particles, Sand, Dirt, Rust, Clay, Mud, Sand, and Silt.

2nd Stage: CB-2045-5-WAWF, Coconut Shell Activated Carbon Block

For chlorine, taste, odours and colour.

3rd Stage: Aragon Replacement Filter

Removes Chlorine, Taste, Odours, Heavy Metals (Copper, Lead...), Chloramines, Bacteria, Viruses, and Parasites.

**WORK FOR HARD WATER, CITY WATER, WELL WATER AND TANK WATER.*

	Filter Casing/Housing Sump 20" x 4.5" high virgin polypropylene filter housing with PP caps and reinforced stainless-steel ports for maximum durability. Where line pressure exceeds 480 kPa (70 psi), a pressure limiting valve must be installed. Protect the housing from water hammer. *WORK FOR HIGH WATER PRESSURES.
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Maintenance: Filter housings are recommended to be changed every 10 years. However, replacement frequency can vary if filter housings have been dropped or are directly/indirectly exposed to the sun.

	Stainless Steel/Polycarb Oil Filled Pressure Gauges Read the water pressure of the outgoing and incoming water for easy monitoring.
	Big Blue Spanner Opening tool to tight and loose the filter housing for easy service and maintenance.
	Housing Sump O-Rings Set of 2 O-rings for Housing Sumps. The seal rings are made of high-quality rubber. They are light weight, soft and flexible, and offer a long service life. They can be used with all food grade lubricants to help you keep the water filter leak free.

Maintenance: O-rings are recommended to be changed every 2-3 years. However, after every service it is recommended to remove, clean and grease the o-rings and o-ring grooves, and bezel threading as often as required to ensure a good seal and to give you peace of mind.

	Pressure Relief Button Set of 2 pressure relief buttons. Provide pressure relief for easier changing of cartridges.
	1/4" Plug for Gauge Hole Set of 2 plugs/stopper for 1/4" NPT pressure gauge hole in housing cap.

PERFORMANCE DATA SHEET

PRODUCT CODE: PP-2045-5-FOF-WAWF

SEDIMENT FILTER

Micron Rating	Triple Gradient: 20 µm (outer), 10 µm (middle), 5 µm (inner)
Filter Dimensions	20" x 4.5"
Media Type	Polypropylene (Outer Layers) and ScaleStop™ (Core)

NOTES: THIS CARTRIDGE IS TESTED AND CERTIFIED BY NSF INTERNATIONAL UNDER NSF/ANSI STANDARD 42 FOR MATERIAL REQUIREMENTS ONLY.

PRODUCT CODE: CB-2045-5-WAWF

CARBON FILTER

Micron Rating	>98% @ 5 µm
Filter Dimensions	20" x 4.5"
Chlorine Reduction >95%	100,000 gallons @ 15 gpm
Initial _P	>5.0 psid @ 15 gpm
Carbon Type	Activated Carbon

NOTES: CHLORINE REDUCTION CAPACITY BASED ON LABORATORY TESTING CONDUCTED USING TEST PROTOCOL CONTAINED IN NSF STANDARD 42.

PRODUCT CODE: SCB-2045-5-WAWF

SILVER IMPREGNATED CARBON FILTER

Micron Rating	>98% @ 5 µm
Filter Dimensions	20" x 4.5"
Chlorine Reduction >95%	100,000 gallons @ 15 gpm
Initial _P	>5.0 psid @ 15 gpm
Carbon Type	Silver Impregnated Activated Carbon

NOTES: CHLORINE REDUCTION CAPACITY BASED ON LABORATORY TESTING CONDUCTED USING TEST PROTOCOL CONTAINED IN NSF STANDARD 42.

PRODUCT CODE: ARA-2045-WAWF

ARAGON FILTER

Micron Rating	>99.999% @2 µm
Filter Dimensions	20" x 4.5"
Suspended impurities (rust, sand, algae, other particles) over 5 µm	100%
Heavy and radioactive metals (lead, cadmium, copper, strontium-90, caesium)	>99%
Active chlorine	>100%
Organic compounds	>92%
Hardness salts	>85%
Microorganism and coliform bacillus	>99%
Hepatitis A virus, rotaviruses and Noroviruses	>99%
Capacity	60,000 L @0.3 mg/l of iron 300,000 L @0.06 mg/l of iron

* DEPENDS ON CONTAMINATION DEGREE OF INITIAL WATER

** GIVEN THE IRON CONTENT OF WATER UP TO 0.3 MG/L WITH CONSIDERATION FOR REGENERATION

*** AT HARDNESS UP TO 3 MG-EQ/L WITH CONSIDERATION FOR REGENERATION

This is confirmed by:

- Certified by Institut Pasteur de Lille (France)
- Certified by S.M Kirov Military Medical Academy (Russia)
- Certified by The Research Institute of Influenza (Russia)
- Certified by V.G Khlopin Radium Institute (Russia)
- Certified by The Research Institute of Epidemiology and Microbiology (Russia)
- Certified by IFTS (France)
- Certified by IAPMO (United States)
- Certified by University of Ferrara (Italy)

In accordance with the test report based on the filtration of the artificially contaminated ultra-clean water, the GEYSER ARAGON BIO filters are capable to remove the bacterial and viral contamination with the following parameters:

- Legionella pneumobilia, Serogroup 1 (CIP 103854): mean removal efficiency 99.99987 % (5.9 log)
- Salmonella Typhimurium (ATCC 14028): mean removal efficiency 99.998 % (4.8 log)
- Poliovirus, Sabin Strain of Type 1: mean removal efficiency 99.84 % (2.8 log)
- Rotavirus, Simiens Strain SA114F1: mean removal efficiency 99.99 % (4.0 log)
- Hepatitis A virus, Strain HM175/18f (ATCC VR-1402): mean removal efficiency 96 % (1.4 log)

PRODUCT CODE: DISB-2045-WAWF FOR BORE/RAIN WATER
DISRUPTOR FILTER

Micron Rating	>99.999% @1.2 µm
Filter Dimensions	20" x 4.5"
Media Type	Polypropylene, Precision Membrane, Catalytic Activated Carbon
PFOA (Perfluorooctanoic Acid)	>98.9%
PFOS (Perfluorooctane Sulfonic Acid)	>99.0%
Lead (Pb) @pH 6.5	>99.3%
Lead (Pb) @pH 8.5	>99.4%
Copper (Cu) @pH 6.5	>99.9%
Copper (Cu) @pH 8.5	>99.9%
E. Coli (Total Coliforms)	>99%
Coliphage (Bacterial Virus)	>99.9995%
Total Chlorine (Chloramines)	> 99.3%
Free Chlorine	> 99.5%
Capacity	60,000 L @0.3 mg/l of iron 300,000 L @0.06 mg/l of iron

*** DEPENDS ON CONTAMINATION DEGREE OF INITIAL WATER**

MAINTAINING THE INFLUENT IRON CONCENTRATION AT OR BELOW 0.2 MG/L IS ADVISABLE TO ENSURE THE DISRUPTOR® FILTER OPERATES WITHIN ITS OPTIMAL PERFORMANCE PARAMETERS.

Testing Methods:

- Under NSF/ANSI Standard 53 – Health Effects Testing
 - **PFOA (Perfluorooctanoic Acid):**
 - Tested and verified to remove > 98.9% using EPA 537.1:2020
 - **PFOS (Perfluorooctane Sulfonic Acid):**
 - Tested and verified to remove > 99.0% using EPA 537.1:2020
- Under NSF/ANSI Standard 42 – Aesthetic Effects
 - **Total Chlorine (Chloramines):**
 - Tested and verified to remove > 99.3% using testing method GB/T 5750. 11-2023 5.1
 - **Free Chlorine:**
 - Tested and verified to remove > 99.5% using testing method GB/T 5750. 11-2023 4.3 & 4.1
- **Lead (Pb) @pH 6.5:**
 - Tested and verified to remove > 99.3% using EPA 200.8
- **Lead (Pb) @pH 8.5:**
 - Tested and verified to remove > 99.4% using EPA 200.8
- **Copper (Cu) @pH 6.5:**
 - Tested and verified to remove > 99.9% using testing method EPA 200.8
- **Copper (Cu) @pH 8.5:**
 - Tested and verified to remove > 99.9% using testing method EPA 200.8
- **E. Coli (Total Coliforms):**
 - Tested and verified to remove > 99.9999% using testing method GB/T 5750. 12-2023 5.2
- **Coliphage (Bacterial Virus):**
 - Tested using method EPA 1602, achieving a reduction of 99.9995%

PRODUCT CODE: DIS-2045-WAWF – FOR MAINS SUPPLY
DISRUPTOR FILTER

Micron Rating	>99.999% @1.2 µm
Filter Dimensions	20" x 4.5"
Media Type	Polypropylene, Catalytic Activated Carbon
PFOA (Perfluorooctanoic Acid)	>98.9%
PFOS (Perfluorooctane Sulfonic Acid)	>99.0%
Lead (Pb) @pH 6.5	>99.3%
Lead (Pb) @pH 8.5	>99.4%
Copper (Cu) @pH 6.5	>99.9%
Copper (Cu) @pH 8.5	>99.9%
Total Chlorine (Chloramines)	> 99.3%
Free Chlorine	> 99.5%
Capacity	60,000 L @0.3 mg/l of iron 300,000 L @0.06 mg/l of iron

* DEPENDS ON CONTAMINATION DEGREE OF INITIAL WATER

MAINTAINING THE INFLUENT IRON CONCENTRATION AT OR BELOW 0.2 MG/L IS ADVISABLE TO ENSURE THE DISRUPTOR® FILTER OPERATES WITHIN ITS OPTIMAL PERFORMANCE PARAMETERS.

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 - **Free Chlorine:**
 - Tested and verified to remove > 99.5% using testing method GB/T 5750. 11-2023 4.3 & 4.1
- **Lead (Pb) @pH 6.5:**
 - Tested and verified to remove > 99.3% using EPA 200.8
- **Lead (Pb) @pH 8.5:**
 - Tested and verified to remove > 99.4% using EPA 200.8
- **Copper (Cu) @pH 6.5:**
 - Tested and verified to remove > 99.9% using testing method EPA 200.8
- **Copper (Cu) @pH 8.5:**
 - Tested and verified to remove > 99.9% using testing method EPA 200.8

NOTES

AquaCo Water Care Products are designed, manufactured, and supported by **Water Filters Pty Ltd** — a name you can trust for reliable and proven water treatment solutions. Our complete product range is developed, refined, and built to **meet and exceed stringent global standards and specifications**.

Important: All product sales are subject to our **Terms and Conditions**, available upon request. Specifications, information, and images are **intended as a guide only** and are subject to change **without prior notice**. Please contact us to confirm details before purchase.

Warning: For correct operation of this appliance, it is essential to **follow the manufacturer's installation and operating instructions**.

WARRANTY

Any contract of sale, order, or quotation made or accepted by or on behalf of **Water Filters Pty Ltd** (trading as **AquaCo Filters**) is subject to these terms and conditions of sale.

Warranty Periods:

- AquaCo Filters warrants AquaCo Filtration Systems to the original purchaser for a period of **5 years** for **retail customers**, and **2 years** for **wholesale and trade customers**, from the date of sale as established by the original invoice issued by an authorised distributor.
- AquaCo Filters warrants each new product to be free from defects in materials and workmanship for a period of **2 years** from the date of retail sale as established by the original invoice issued by AquaCo Filters.
- **Taps & Mixers:** Dedicated drinking water taps and 3-way mixer taps supplied by AquaCo Filters carry a 5-year warranty when purchased together with an AquaCo filtration system (Water Filters Pty Ltd), and a 2-year warranty when the tap or mixer is purchased on its own (without an AquaCo filtration system).
- All AquaCo filtration systems installed in **commercial applications** are covered by a **2-year warranty**.
- **Industrial reverse osmosis (RO) systems** carry a **2-year standard warranty**.

AquaCo Filters reserves the right in instalment sales to grant credit for the value of any product found to be defective under this warranty. AquaCo Filters will not cover any labour charge incurred by the Buyer for the replacement or repair of any product. The Buyer is responsible for freight and local labour charges for products subject to this warranty.

This warranty applies only to the **original purchaser** of the product. AquaCo Filters' obligation under this warranty is limited, at AquaCo Filters' discretion, to either **repairing or replacing** the product once it has been deemed defective, or **refunding** the purchase price paid for the defective goods.

This warranty does **not** cover any product that has been relocated from the site of its original installation. All replaced or exchanged parts removed under this warranty become the property of AquaCo Filters.

This warranty is subject to the product being **properly installed, maintained, used for its intended purpose, and operated strictly in accordance with AquaCo Filters' recommendations and installation guide**.

This warranty does **not** extend to products that have been modified in any way without AquaCo Filters' express written consent. It does **not** cover normal wear and tear, or damage caused by misuse, abuse, vandalism, neglect, freezing, water hammer, or operation under water pressure exceeding the maximum recommended rating. It does not cover malfunction resulting from the use of unauthorised parts or accessories. Damage caused by rain, fire, earthquake, or other acts of nature is also excluded.

It is expressly agreed that the remedies provided herein shall be the **sole and exclusive remedies** of the Buyer. Under no circumstances shall AquaCo Filters be liable for any costs, expenses, special damages, incidental damages, consequential damages, or losses arising directly or indirectly from the design, manufacture, sale, use, or repair of the product, whether based upon warranty, contract, tort, or strict liability. All conditions and warranties implied by law or statute are hereby expressly negated to the maximum extent permitted by law.

ACCEPTANCE AND CLAIMS

- Warranty claims will not be processed where the Buyer's account is overdue or unpaid.
- Acceptance of the products shall be deemed to have taken place upon delivery.
Any damage caused during or as a result of transit will not be the responsibility of AquaCo Filters.
Any faulty systems must be returned **with the Pressure Limiting Valve**.
- In the event of a warranty claim, the product must be forwarded at the Buyer's own risk and expense to AquaCo Filters, together with **proof of purchase**. This limited warranty is void if the product under warranty is presented without the original invoice.
- AquaCo Filters may request that a statement accompany the original invoice, signed by the Buyer, setting out the following details:
 - The name and address of the Buyer
 - The date and by whom the product was purchased
 - The date and by whom the product was installed
 - The location where the product was installed
 - The date and time the product first appeared to malfunction
 - The nature of the problem with the product
 - The date and time of any and all loss events
 - The date and time AquaCo Filters was first notified of the product malfunction
 - Failure by the Buyer to submit the required statement **within 28 days** of AquaCo Filters' request will automatically void the warranty. Any false or misleading information provided may also void the warranty and may result in the matter being referred to the police if fraudulent conduct is suspected.

RISK

- Risk in the product passes to the Buyer immediately upon the product leaving AquaCo Filters' premises for delivery to the Buyer's designated location.

RETENTION OF TITLE

- AquaCo Filters retains title to (but not risk in) a product delivered to the Buyer until payment in full has been received.
- The Buyer must store the goods in such a way as to enable them to be separately identified and must keep them insured at their own expense, with AquaCo Filters' interest noted on the insurance cover.
- If the Buyer fails to make payment when due, becomes insolvent or bankrupt, or has a judgment entered against them, AquaCo Filters may enter the Buyer's premises without notice to **repossess and remove** any product for which title has not passed, at the Buyer's cost and expense.

RIGHTS FORFEITED

The Buyer forfeits any right or claim under this warranty if:

- The system is operated with a water temperature higher than **48 °C**.
- The system is not serviced **every 12 months** (or **18 months** for whole-house water filters). If water quality is poor, servicing may be required sooner.
- The system is damaged as a result of water hammer, freezing, neglect, or is not installed by a **licensed plumber** in accordance with the AS3500 plumbing code and installation plan.
- The system is subject to water pressure exceeding the maximum recommended pressure.
 - **For whole-house water filtration systems:** This warranty does not cover any damage caused by water pressure exceeding 480 kPa (70 psi) where a Pressure Reducing Valve (PRV) has not been installed. A Pressure Reducing Valve (PRV) is only required if incoming water pressure exceeds the system's maximum operating pressure at the time of installation. If pressure was within the safe range at installation and later increases (for example, due to the installation of a booster pump station by the water authority) it is the customer's responsibility to ensure a Pressure Reducing Valve (PRV) is installed to maintain warranty coverage.
- The system is not installed with an **Australian Standards-approved Dual Check Valve**.
 - Installation of a Dual Check Valve is **mandatory under Australian Standards**, regardless of water pressure. Failure to include one will result in forfeiture of warranty coverage.

Product Code: SYS-WH203-WAWF

- The system has been tampered with or has not been operated or maintained strictly in accordance with AquaCo Filters' recommendations.
- The water to the system is not turned off or bypassed when the property is unattended for **more than 24 hours**.
- **Hard water damage**, scale build-up, staining, pitting, or corrosion occurs on dedicated drinking water taps or 3-way mixer taps, including where the tapware has not been wiped dry and cleaned after use in accordance with AquaCo Filters' tapware care and maintenance guidelines.

PRICE

- The price charged shall be AquaCo Filters' price ruling at the date of delivery unless otherwise agreed in writing.
- Any price indications or price lists are subject to alteration to reflect the price ruling at the time goods or services are supplied.
- The Buyer is responsible for obtaining and paying for any necessary insurance cover.
- Clerical errors in catalogues, quotations, invoices, or other documents shall be subject to correction.
- Any goods returned through no fault of AquaCo Filters will be subject to a **20% restocking fee**.

DEFAULT

If any of the following occurs:

- The Buyer fails to make payment when due.
- An administrator or liquidator is appointed over any or all of the Buyer's assets.
- The Buyer enters into a scheme of arrangement, composition, assignment, receivership, voluntary administration, or liquidation.
- The Buyer (if a natural person) commits an act of bankruptcy.

Then AquaCo Filters may, at its option:

- Demand immediate payment of all monies owing.
- Charge interest on any outstanding amount at **2% per month**, plus costs related to recovery, legal services, or enforcement.
- Suspend or refuse any further supply of goods, service work, or warranty claims until all outstanding amounts are paid in full.
- Where an overdue balance remains unpaid, suspend or delay further orders, non-urgent service requests, account-related requests, or discretionary warranty assistance until the overdue balance is paid in full.

Nothing in this clause excludes, restricts, or modifies any rights or remedies available under the Australian Consumer Law.

SEVERENCE

If any term or condition is found to be wholly or partly invalid, it shall be severed to the extent of the invalidity without prejudice to the continuing validity of the remaining terms.

JURISDICTION

AquaCo Filters and the Buyer agree that this agreement and its provisions shall be governed by the laws of the **State of Western Australia** and resolved exclusively in a Western Australian court.

WARRANTY/AUSTRALIA

This warranty is issued by Water Filters Pty Ltd (ABN 68 618 671 677). For assistance, please contact us on **1300 70 1300** or via email at sales@waterfilter.com.au. This warranty is provided **in addition to** other rights and remedies you have under law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if they fail to be of acceptable quality and the failure does not amount to a major failure.

SERVICE SCHEDULE

Filters are recommended to be changed every 12-18 months. However, replacement frequency also depends on your water quality and usage.



NOTES

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ABOUT US



Welcome to AquaCo, your trusted partner in water filtration solutions. With over 13 years of dedicated service and a combined experience exceeding 30 years in the water filtration industry, we are proud to have been at the forefront of purifying Australia's water supply. Our mission is simple: to ensure that every Australian has access to the purest water possible.

As a nation-wide leader in water filtration, our reach extends across the entire country. From bustling cities to remote communities, we seamlessly supply and install state-of-the-art filters wherever needed, guaranteeing clean and safe drinking water for all.

At AquaCo, quality is our unwavering commitment. That's why we import premium components from around the globe and assemble our filtration systems in two of Australia's iconic cities: Perth and Sydney. This dual-location operation allows us to cater to diverse needs while maintaining the high standards our customers expect.

We understand the importance of safety and reliability, which is why we only collaborate with licensed plumbers and utilize certified and world-wide tested components in every installation. With our cutting-edge technology, you're not just investing in a filtration system; you're investing in years of research, innovation, and absolute excellence.

Thank you for choosing AquaCo for your water filtration needs. Together, let's ensure a healthier, happier future with clean, pure water for all Australians.

Regards,

AquaCo Filters Team

For the latest information, updates, and to stay informed about water filtration news and cutting-edge technologies, be sure to follow us on:

